Western Area Power Administration
Upper Great Plains Region
Performance Metrics

Transmission Service Requests and Studies

Effective: 12/1/2009
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Note: Per Western's filing to FERC, Western will post 1st quarter's statistics on or before 4/15/2010.

	1st Qtr 2010		2nd Qtr 2010		3rd Qtr 2010		4th Qtr 2010	
• Process time from initial service request to offer of SIS agreement	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate
• Number of new SIS agreements delivered	0	0	0	0	0	0	0	0
• Number of new SIS agreements delivered more than 30 days after request submittal	0	0	0	0	0	0	0	0
• Average time (days) from request submittal to change in request status	0	0	0	0	0	0	0	0
• Average time (days) from request submittal to delivery of SIS agreement	0	0	0	0	0	0	0	0
• Number of new SIS agreements executed	0	0	0	0	0	0	0	0
• SIS processing time								
• Number of SIS completed	0	0	0	0	0	0	0	0
• Number of SIS completed more than 60 days after executed SIS agreement	0	0	0	0	0	0	0	0
• Average time (days) from receipt of executed SIS agreement to completed SIS available to transmission customer	0	0	0	0	0	0	0	0
• Average cost of SIS completed during the period	0	0	0	0	0	0	0	0
• Service requests withdrawn from SIS queue								
• Number of requests withdrawn from the SIS queue	0	0	0	0	0	0	0	0
• Number of SIS withdrawn more than 60 days after receipt of executed SIS agreement	0	0	0	0	0	0	0	0
• Average time (days) from receipt of executed SIS agreement to date when request was withdrawn from SIS queue	0	0	0	0	0	0	0	0
• For all SIS completed more than 60 days after receipt of executed SIS agreement, average number of days study was delayed due to transmission customer's actions	0	0	0	0	0	0	0	0
• Process time from completed SIS to offer of FS								
• Number of new FS agreements delivered to transmission customers	0	0	0	0	0	0	0	0
• Number of new FS agreements delivered to transmission customers more than 30 days after completion of SIS	0	0	0	0	0	0	0	0
• Average time (days) from completion of SIS to delivery of FS agreement	0	0	0	0	0	0	0	0
• Number of new FS agreements executed	0	0	0	0	0	0	0	0
• FS processing time								
• Number of FS completed	0	0	0	0	0	0	0	0
• Number of FS completed more than 60 days after receipt of executed FS agreement	0	0	0	0	0	0	0	0
• Average time (days) from receipt of executed FS agreement to date when completed FS made available to transmission customer	0	0	0	0	0	0	0	0
• Average cost of FS completed during the period	0	0	0	0	0	0	0	0
• Average cost of recommended upgrades for FS completed during the period	0	0	0	0	0	0	0	0
• Service requests withdrawn from FS queue								
• Number of requests withdrawn from the FS queue	0	0	0	0	0	0	0	0
• Number of FS withdrawn more than 60 days after receipt of executed FS agreement	0	0	0	0	0	0	0	0
• Average time (days) from receipt of executed FS agreement to date when request was withdrawn from the FS queue	0	0	0	0	0	0	0	0
• For all FS completed more than 60 days after receipt of executed FS agreement, average number of days study was delayed due to transmission customer's actions	0	0	0	0	0	0	0	0