Performance Metrics for OATT Schedule 21-UI, Transmission Delivery Service Requests in Compliance with Order No. 890

METRIC	2018 Q1 01/1-03/31	Q2 04/01-06/30	Q3 07/1-09/30	Q4 10/01-12/31
System Impact Study				
Number of new system impact study agreements delivered to transmission customers	0	0	0	0
Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request	0	0	0	0
Average time (days) from request submittal to change in request status	0	0	0	0
Average time (days) from request submittal to delivery of system impact study agreement	0	0	0	0
Number of new system impact study agreements executed	0	0	0	0
Number of system impact studies completed	0	0	0	0
Number of system impact studies completed more than 60 days after receipt of executed system impact study agreement	0	0	0	0
Average time (days) from receipt of executed system impact study agreement to date when completed system impact study made available to the transmission customer	0	0	0	0
Average cost of system impact studies completed during the period	0	0	0	0
Number of requests withdrawn from the system impact study queue	0	0	0	0
Number of system impact studies withdrawn more than 60 days after receipt of executed system impact study agreement	0	0	0	0
Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue	0	0	0	0
Facilities Study				
Number of new facilities study agreements delivered to transmission customers	0	0	0	0
Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study	0	0	0	0
Average time (days) from completion of system impact study to delivery of facilities study agreement	0	0	0	0
Number of new facilities study agreements executed	0	0	0	0
Number of facilities studies completed	0	0	0	0
Number of facilities studies completed more than 60 days after receipt of executed facilities study agreement	0	0	0	0
Average time (days) from receipt of executed facilities study agreement to date when completed facilities study made available to the transmission customer	0	0	0	0
Average cost of facilities studies completed during the period	0	0	0	0
Average cost of recommended upgrades for facilities studies completed during the period	0	0	0	0
Number of requests withdrawn from the facilities study queue	0	0	0	0
Number of facilities studies withdrawn more than 60 days after receipt of executed facilities study agreement	0	0	0	0
Average time (days) from receipt of executed facilities study agreement to date when request was withdrawn from the facilities study queue	0	0	0	0

FOOTNOTES

Process time from initial service request to offer of system impact study agreement.
System impact study processing time
Service requests withdrawn from system impact study queue
For all system impact studies completed more than 60 days after receipt of executed system impact study agreement, average number of days study was delayed due to transmission customer's actions
Process time from completed system impact study to offer of facilities study
Facilities study processing time
Service requests withdrawn from facilities study queue
For all facilities studies completed more than 60 days after receipt of executed facilities study agreement, average number of days study was delayed due to transmission customer's actions

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System Impact Study				
Number of new system impact study agreements delivered to transmission customers	0	0	0	0
Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request	0	0	0	0
Average time (days) from request submittal to change in request status	0	0	0	0
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Facilities Study				
Number of new facilities study agreements delivered to transmission customers	0	0	0	0
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System Impact Study				
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