

Salt River Project Study Performance Matrices

AFFILIATES

2008				2009			
Q1 1/1 - 4/30	Q2 4/1 - 6/30	Q3 7/1 - 9/30	Q4 10/1 -	Q1 1/1 - 4/30	Q2 4/1 - 6/30	Q3 7/1 - 9/30	Q4 10/1 -

System Impact Studies (SIS) - AFFILIATES

Process time from initial service request to offer of system impact study agreement.								
A1	Number of new system impact study agreements delivered to transmission customers		N/A	N/A	N/A	N/A	N/A	N/A
A2	Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request		N/A	N/A	N/A	N/A	N/A	N/A
A3	Average time (days) from request submittal to change in request status		N/A	N/A	N/A	N/A	N/A	N/A
A4	Average time (days) from request submittal to delivery of system impact study agreement		N/A	N/A	N/A	N/A	N/A	N/A
A5	Number of new system impact study agreements executed		N/A	N/A	N/A	N/A	N/A	N/A
System Impact Study Processing Time								
A6	Number of SIS completed		N/A	N/A	N/A	N/A	N/A	N/A
A7	Number of system impact studies completed more than 60 days after receipt of executed system impact study agreement		N/A	N/A	N/A	N/A	N/A	N/A
A8	Average time (days) from receipt of executed system impact study agreement to date when completed system impact study is made available to the transmission customer		N/A	N/A	N/A	N/A	N/A	N/A
A9	Average cost of system impact studies completed during the period		N/A	N/A	N/A	N/A	N/A	N/A
Service requests withdrawn from system impact study queue								
A10	Number of requests withdrawn from the system impact study queue		N/A	N/A	N/A	N/A	N/A	N/A
A11	Number of system impact studies withdrawn more than 60 days after receipt of executed system impact study agreement		N/A	N/A	N/A	N/A	N/A	N/A
A12	Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue		N/A	N/A	N/A	N/A	N/A	N/A
A13	Average # of days study delayed beyond 60 days due to transmission customer's actions		N/A	N/A	N/A	N/A	N/A	N/A

Facilities Studies - AFFILIATES

Process time from completed system impact study to offer of facilities study								
A14	Number of new facilities study agreements delivered to transmission customers		N/A	N/A	N/A	N/A	N/A	N/A
A15	Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study		N/A	N/A	N/A	N/A	N/A	N/A
A16	Average time (days) from completion of system impact study to delivery of facilities study agreement		N/A	N/A	N/A	N/A	N/A	N/A
A17	Number of new facilities study agreements executed		N/A	N/A	N/A	N/A	N/A	N/A
A18	Number of facilities studies completed		N/A	N/A	N/A	N/A	N/A	N/A

Salt River Project Study Performance Matrices

NON - AFFILIATES

2008				2009			
Q1 1/1 - 4/30	Q2 4/1 - 6/30	Q3 7/1 - 9/30	Q4 10/1 - 12/31	Q1 1/1 - 4/30	Q2 4/1 - 6/30	Q3 7/1 - 9/30	Q4 10/1 - 12/31

System Impact Studies (SIS) - NON - AFFILIATES

Process time from initial service request to offer of system impact study agreement.								
NA1	Number of new system impact study agreements delivered to transmission customers		1	1	0	0	0	0
NA2	Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request		1	0	N/A	N/A	N/A	N/A
NA3	Average time (days) from request submittal to change in request status		67	25	N/A	N/A	N/A	N/A
NA4	Average time (days) from request submittal to delivery of system impact study agreement		67	25	N/A	N/A	N/A	N/A
NA5	Number of new system impact study agreements executed		1	1	0	0	0	0
System Impact Study Processing Time								
NA6	Number of SIS completed		N/A	1	0	0	0	0
NA7	Number of system impact studies completed more than 60 days after receipt of executed system impact study agreement		N/A	0	N/A	N/A	N/A	N/A
NA8	Average time (days) from receipt of executed system impact study agreement to date when completed system impact study is made available to the transmission customer		N/A	54	N/A	N/A	N/A	N/A
NA9	Average cost of system impact studies completed during the period		N/A	\$3,631	N/A	N/A	N/A	N/A
Service requests withdrawn from system impact study queue								
NA10	Number of requests withdrawn from the system impact study queue		N/A	1	0	0	0	0
NA11	Number of system impact studies withdrawn more than 60 days after receipt of executed system impact study agreement		N/A	0	N/A	N/A	N/A	N/A
NA12	Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue		N/A	4	N/A	N/A	N/A	N/A
NA13	Average # of days study delayed beyond 60 days due to transmission customer's actions		N/A	0	N/A	N/A	N/A	N/A

Facilities Studies - NON - AFFILIATES

Process time from completed system impact study to offer of facilities study								
NA14	Number of new facilities study agreements delivered to transmission customers		N/A	N/A	N/A	N/A	N/A	N/A
NA15	Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study		N/A	N/A	N/A	N/A	N/A	N/A
NA16	Average time (days) from completion of system impact study to delivery of facilities study agreement		N/A	N/A	N/A	N/A	N/A	N/A
NA17	Number of new facilities study agreements executed		N/A	N/A	N/A	N/A	N/A	N/A
NA18	Number of facilities studies completed		N/A	N/A	N/A	N/A	N/A	N/A

