**Puget Sound Energy, Inc.**

**EIM Customer Billing Training**

**DRAFT Agenda**

March 29, 2017, 1:30 PDT

* Review – EIM
	+ Terminology
	+ Timelines
	+ Calculations
* Weekly Detail Reports
	+ Overview
	+ Tab Discussion
* Monthly Summary Report & Billing
	+ Overview
	+ Samples
	+ Disputes
	+ Troubleshooting
* Questions