**Puget Sound Energy, Inc.**

**EIM Customer Billing Training**

**DRAFT Agenda**

March 29, 2017, 1:30 PDT

* Review – EIM
  + Terminology
  + Timelines
  + Calculations
* Weekly Detail Reports
  + Overview
  + Tab Discussion
* Monthly Summary Report & Billing
  + Overview
  + Samples
  + Disputes
  + Troubleshooting
* Questions