

El Paso Natural Gas - Notice

Notice ID: 6408

Notice to Customers

October 29, 2007

Order 698 Compliance

New Business Practice Standards for Gas-Electric Communications

As a part of its continuing efforts to meet the requirements of the Federal Energy Regulatory Commission's (Commission) Order No. 698, the El Paso Western Pipeline Group (EPNG, CIG, WIC, Mojave, and Cheyenne Plains) hosted a conference call on October 26, 2007. On the call all parties requiring or affected by non-uniform hourly flow rates, particularly those parties responsible for the operation of gas-fired electric generation facilities, were invited to discuss El Paso's implementation of the communication standards adopted by the Commission in Order No. 698.

As indicated in the Notice announcing the conference call, the Commission has incorporated by reference a number of new North American Energy Standards Board Wholesale Gas Quadrant (NAESB/WGQ) standards that will establish new or improved communication protocols between interstate pipelines and power plant operators and transmission owners and operators. The additional coordination and communication required by these standards is intended to improve the reliability of both the gas and electric industries by ensuring that all parties have the necessary information to schedule and dispatch natural-gas fired electricity generation, and to support the scheduling of natural gas transportation necessary to provide fuel to gas-fired generation facilities.

Since the issuance of Order 698 on June 25, 2007, El Paso has contacted the electric industry operators directly connected to its pipeline system to affirm existing communication protocols and to determine if additional procedures would increase operational reliability. Additionally, as noted above, El Paso hosted a conference call with its electric industry operators and other interested parties to further review communication procedures, to verify their effectiveness, and to solicit suggestions for enhancements to existing procedures. During that call El Paso outlined its current communication

procedures and related tariff language. Further, other participants on the call suggested additional outreach opportunities that may be available to ensure that all parties involved in the gas-fired electric generation process are fully aware of and involved in the implementation of effective communication procedures. El Paso will follow up on these suggestions in the near future.

As discussed during the conference call, El Paso believes that its current communication procedures address most of the communication protocols raised in Order No. 698. However, to ensure that all parties have access to El Paso's current contact information the following is provided:

El Paso Natural Gas Company and Mojave Pipeline Company

Gas Control

Bud Wilcox, Director	719-667-7710
Kevin Johnson, Manager	719-667-7569

Nominations and Scheduling

Norm Walker, Director	719-520-3741
Rich Aten, Manager	719-667-7527
Scheduling Hotline	800-238-3764

Cheyenne Plains Gas Pipeline Company, Colorado Interstate Gas Company, Wyoming Interstate Company and Young Gas Storage Company

Gas Control

Bud Wilcox, Director	719-667-7710
Dean Makings, Manager	719-520-4766

Nominations and Scheduling

Norm Walker, Director	719-520-3741
Kathy Royal, Manager	719-520-4802

Scheduling Hotline

800-238-3764

To sign up for electronic delivery of Critical Notices, please contact Karen Gutierrez (karen.gutierrez@elpaso.com) at 719-520-4737. To initiate the Critical Notice report subscription process, Karen will require your e-mail address and phone number. She will then provide you with Passport or Xpress access forms as needed. Once the forms are completed and returned to El Paso, the identified users will be provided with a system identification code (ID). Using this ID, the user can follow the on-line report subscription process to initiate their receipt of El Paso's Critical Notices.

A copy of the Order 698 Standards is posted on this EBB under "Other," "Informational Look up" for your reference.

If you have any questions regarding this notice please contact Bud Wilcox at 719-667-7710 or the Scheduling Hotline at 1-800-238-3764.

Bill Griffith
Nominations and Scheduling
El Paso Western Pipeline