

Portland General Electric Company

1/15/2010

This posting reflects the requirements of FERC Order 890, paragraphs 1309-1310, regarding posting of study performance metrics

Study Performance Metrics - Non-Affiliates

2009

Q1	Q2	Q3	Q4
01/01-03/31	04/01-06/30	07/1-09/30	10/01-12/31

System Impact Study

(1) Process time from initial service request to offer of system impact study agreement.

		Q1	Q2	Q3	Q4
a	Number of new system impact study agreements delivered to transmission customers	0	0	0	0
b	Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request	0	0	0	0
c	Average time (days) from request submittal to change in request status	0	0	0	0
d	Average time (days) from request submittal to delivery of system impact study agreement	0	0	0	0
e	Number of new system impact study agreements executed	0	0	0	0

(2) System impact study processing time

		Q1	Q2	Q3	Q4
a	Number of system impact studies completed	0	0	0	0
b	Number of system impact studies completed more than 60 days after receipt of executed system impact study agreement	0	0	0	0
c	Average time (days) from receipt of executed system impact study agreement to date when completed system impact study is made available to the transmission customer	0	0	0	0
d	Average cost of system impact studies completed during the period	0	0	0	0

(3) Service requests withdrawn from system impact study queue

		Q1	Q2	Q3	Q4
a	Number of requests withdrawn from the system impact study queue	0	0	0	0
b	Number of system impact studies withdrawn more than 60 days after receipt of executed system impact study agreement	0	0	0	0
c	Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue	0	0	0	0

(4) Average # days study delayed beyond 60 Days due to transmission customer's actions

0	0	0	0
---	---	---	---

Facilities Study

(5) Process time from completed system impact study to offer of facilities study

		Q1	Q2	Q3	Q4
a	Number of new facilities study agreements delivered to transmission customers	0	0	0	0
b	Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study	0	0	0	0
c	Average time (days) from completion of system impact study to delivery of facilities study agreement	0	0	0	0
d	Number of new facilities study agreements executed	0	0	0	0

(6) Process time from completed system impact study to offer of facilities study

		Q1	Q2	Q3	Q4
a	Number of facilities studies completed	0	0	0	0
b	Number of facilities studies completed more than 60 days after receipt of executed facilities study agreement	0	0	0	0
c	Average time (days) from receipt of executed facilities study agreement to date when completed facilities study made available to the transmission customer	0	0	0	0
d	Average cost of facilities studies completed during the period	0	0	0	0
e	Average cost of recommended upgrades for facilities studies completed during the period	0	0	0	0

(7) Service requests withdrawn from facilities study queue

		Q1	Q2	Q3	Q4
a	Number of requests withdrawn from the facilities study queue	0	0	0	0
b	Number of facilities studies withdrawn more than 60 days after receipt of executed facilities study agreement	0	0	0	0
c	Average time (days) from receipt of executed facilities study agreement to date when request was withdrawn from the facilities study queue	0	0	0	0

(8) Average # days study delayed beyond 60 Days due to transmission customer's actions

0	0	0	0
---	---	---	---