

Portland General Electric Company

1/15/2010

This posting reflects the requirements of FERC Order 890, paragraphs 1309-1310, regarding posting of study performance metrics. Prior quarters disclosure have been changed to reflect proper and appropriate answers.

| Study Performance Metrics - Affiliates | | 2009 | | | |
|---|--|-------------------|-------------------|------------------|-------------------|
| | | Q1 01/01-03/31 | Q2 04/01-06/30 | Q3 07/1-09/30 | Q4 10/01-12/31 |
| System Impact Study | | | | | |
| (1) Process time from initial service request to offer of system impact study agreement. | | | | | |
| a | Number of new system impact study agreements delivered to transmission customers | 0 | 0 | 4 | 0 |
| b | Number of new system impact study agreements delivered to transmission customer more than 30 days after the transmission customer submitted its request | 0 | 0 | 0 | 0 |
| c | Average time (days) from request submittal to change in request status | 0 | 0 | 50 | 0 |
| d | Average time (days) from request submittal to delivery of system impact study agreement | 0 | 0 | 30 | 0 |
| e | Number of new system impact study agreements executed | 0 | 0 | 4 | 0 |
| (2) System impact study processing time | | | | | |
| a | Number of system impact studies completed | 0 | 2 | 0 | 1 |
| b | Number of system impact studies completed more than 60 days after receipt of executed system impact study agreement | 0 | 2 | 0 | 1 |
| c | Average time (days) from receipt of executed system impact study agreement to date when completed system impact study is made available to the transmission customer | 0 | 231 | 0 | 454 |
| d | Average cost of system impact studies completed during the period | 0 | \$3,356 | 0 | \$10,173 |
| (3) Service requests withdrawn from system impact study queue | | | | | |
| a | Number of requests withdrawn from the system impact study queue | 0 | 2 | 0 | 1 |
| b | Number of system impact studies withdrawn more than 60 days after receipt of executed system impact study agreement | 0 | 2 | 0 | 1 |
| c | Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue | 0 | 239 | 0 | 427 |
| (4) Average # days study delayed beyond 60 Days due to transmission customer's actions | | 0 | 0 | 0 | 0 |

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|---|---|---|---|---|---|
| Facilities Study | | | | | |
| (5) Process time from completed system impact study to offer of facilities study | | | | | |
| a | Number of new facilities study agreements delivered to transmission customers | 0 | 0 | 0 | 0 |
| b | Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study | 0 | 0 | 0 | 0 |
| c | Average time (days) from completion of system impact study to delivery of facilities study agreement | 0 | 0 | 0 | 0 |
| d | Number of new facilities study agreements executed | 0 | 0 | 0 | 0 |
| (6) Process time from completed system impact study to offer of facilities study | | | | | |
| a | Number of facilities studies completed | 0 | 0 | 0 | 0 |
| b | Number of facilities studies completed more than 60 days after receipt of executed facilities study agreement | 0 | 0 | 0 | 0 |
| c | Average time (days) from receipt of executed facilities study agreement to date when completed facilities study made available to the transmission customer | 0 | 0 | 0 | 0 |
| d | Average cost of facilities studies completed during the period | 0 | 0 | 0 | 0 |
| e | Average cost of recommended upgrades for facilities studies completed during the period | 0 | 0 | 0 | 0 |
| (7) Service requests withdrawn from facilities study queue | | | | | |
| a | Number of requests withdrawn from the facilities study queue | 0 | 0 | 0 | 0 |
| b | Number of facilities studies withdrawn more than 60 days after receipt of executed facilities study agreement | 0 | 0 | 0 | 0 |
| c | Average time (days) from receipt of executed facilities study agreement to date when request was withdrawn from the facilities study queue | 0 | 0 | 0 | 0 |
| (8) Average # days study delayed beyond 60 Days due to transmission customer's actions | | 0 | 0 | 0 | 0 |