Attention organizations using XML to query Schedule Information from webTrans,

In an effort to enhance the security of its XML system hosted by OATI, MISO will be incorporating additional security features to the XML system as of 5 pm eastern.  This action may lock certain users out of the system.

If this occurs, please contact the OATI help desk with the following information, and they will help organize a solution:

1. The contact information of the person responsible for the query/certificate.
2. The Organization/Entity for which access is being requested.
3. The Certificate Identifier String.
4. The Market Participants they wish to query.

This information should be provided by the Market Participant if requesting access for an agent Organization/Entity.  MISO will work with OATI to authenticate requests.

Please note, the OATI help desk (763-201-2020) is only available from 7 am through 7 pm central time. You may also pre-emptively contact the OATI help desk and provide the above-specified information.

Alternatively, Schedule Information can be accessed using NERC E-Tag and configured users can login to MISO’s webTrans website.

Balancing Authorities providing MISO with NAI information by XML should **not** be impacted by this security update.

Thank you for understanding.