

Responses to Customer Questions on the Business Practice Document Posted on July 30, 2012

Customer Question	ITO and TO Answer
LG&E/KU will post the forecast and actual daily peak load values for each day for the BA and the LG&E/KU native load. Why is the LG&E/KU native load the only LSE load required to be posted, why not other customers within the BAA?	The TO is doing the postings now according to FERC Order 890 paragraph 416: "We direct transmission providers to post load forecasts and actual daily peak load for both system-wide load (including native load) and native load, as this data will be useful to customers and regulators." The posting method will not change after 9/1/12
Is the "1 year" a calendar year (i.e. 00:00 January 1 through 24:00 December 31), or may it be reserved for 12 consecutive months (say 00:00 April 1 through 24:00 March 31)?	Agree to change the definition of Yearly to match the "Extended Yearly" of the NAESB BP. The service starts at 00:00 of any [Month] and stops at 00:00 more than one year later.
What is the process for handling Service Requests auto denials after hours? Occasionally requests are auto denied for "source/sink" issues but appear correct in the submittal.	For concerns of possible validation errors of Transmission Service Requests, call the ITO Support phone number. The ITO will have an on-call person that will respond within 30 minutes. For concerns of Scheduling denials, call the BA, the BA can determine if it is a TP or BA validation issue and contact the ITO for TP issues. Section 4.5 of the proposed BP states that Source/Sink validations will be turned off initially.
Loss Provisions – "LG&E/KU does not accept financial losses for Point-To-Point Transmission Service. This appears to contradict the TranServ presentation slide 12, fourth bullet.	Agree to remove this sentence from the BP.
Please provide a detailed explanation of how losses are currently handled and how they are proposed to be handled in the new Business Practices.	No change is being proposed from the current practices, customers will continue with current scheduling practices.
The second, third, and fourth paragraphs seem to describe a process where energy is delivered from a system outside of the LG&E/KU BA to a load within the BA. What are the Loss Provisions for the situation when a customer is sourcing energy within the LG&E/KU BA and sinking outside the LG&E/KU BA?	Losses would need to be specified on the Schedule for loss validation to pass.
What are the Loss Provisions for the situation when a customer is sourcing and sinking energy within the LG&E/KU BA?	The sink load would be responsible for the losses, as calculated per Schedule 4 Imbalance.
System Failures – "There may be times when either the Internet or OASIS is unavailable. During	By email or fax. A fax number will be added to the BP.

<p>these times, the ITO Tariff Coordinator will receive TSRs by electronic notification. ” If the Internet is unavailable, by what “electronic notification” will the ITO Tariff Coordinator receive TSRs?</p>	
<p>If the Internet and/or OASIS is down, how does a Transmission Customer get Transmission Service Requests submitted to the ITO?</p>	<p>Customers can e-mail or fax the forms but will also need to contact the ITO Support number to request that the e-mailed or faxed reservation be accepted.</p>
<p>Section 6.4 states that Network Customer must submit a TSR on OASIS under the following conditions: Changes in load forecast at a Delivery Point ... Is this a requirement for both increase and decrease in load forecast?</p>	<p>Agree to clarify that this requirement applies only to increases in load forecast.</p>
<p>Section 6.6 has the following requirement in the first paragraph: “the Customer must provide a plan for resolving third party constraints to the ITO within 30 days of receipt of the report.” Will the Customer be told what the non-LG&E/KU constraint are?</p>	<p>Yes, the third-party constraints will be specified in the SIS report.</p>