

# Idaho Power Transmission Business Practices

## *Section 16 – Settlements and Billing*

Effective Date: September 17, 2007

*In this section*

<b>16.1</b>	<b>Monthly Invoice and Billing Terms .....</b>	<b>1</b>
16.1.1	Late Payment Charges .....	1
<b>16.2</b>	<b>Wire Payment Instructions .....</b>	<b>2</b>
<b>16.3</b>	<b>Customer Inquiries and Disputes .....</b>	<b>2</b>
<b>16.4</b>	<b>Calculation of Imbalance Charges (OATT Schedule 4 and 10) .....</b>	<b>4</b>

### **16.1 Monthly Invoice and Billing Terms**

The monthly invoice contains a summary of all charges for transmission services processed during the preceding calendar month, which may include actual, estimated or disputed data or schedule information. The charges will be based on the detailed transmission usage and any adjustments processed during the month.

The monthly invoice will be sent electronically (by e-mail) to transmission customers. The invoice shall be deemed as received by the transmission customer on the day it was sent and payment is due twenty (20) days from this day. In the event the due date falls on a weekend or United States Holiday the due date shall be the first business day before the weekend or United States Holiday.

All payments are to be made in immediately available funds payable to Idaho Power Company, by wire transfer or electronic funds transfer to Idaho Power Company's bank. Wire payment instructions are contained in Section 16.2, Wire Payment Instructions.

Customers are required to make full payment for all charges stated in the invoice including any disputed amounts. The customer may request Idaho Power Company to deposit the payment for the disputed amount into an independent escrow account pending resolution of the dispute. Interest may be charged by Idaho Power Company on any amounts placed in escrow as described in Section 16.1.1, Late Payment Charges.

#### **16.1.1 Late Payment Charges**

Interest will be charged on any overdue invoiced amounts including amounts placed in escrow. The interest rate will be equal to the rate specified in Section 7.2 of Idaho Power's OATT located at

[http://www.oatioasis.com/PCO/PCOdocs/20070208\\_OATT.pdf](http://www.oatioasis.com/PCO/PCOdocs/20070208_OATT.pdf). Interest on overdue

amounts will be calculated from the due date of the bill as defined in section 16.1 to the date payment is received by Idaho Power.

In the event the dispute is not resolved in favor of the customer (refer to Section 16.3, Customer Inquiries and Disputes), interest will be charged on the unpaid amount calculated from the due date to the date of payment release from escrow. Interest will not be charged on disputes resolved in favor of the customer.

Idaho Power Company will initiate default proceedings for unpaid overdue amounts. In the event of default, Idaho Power Company may take any or all of the following actions against the defaulting party:

- Enforcement of security provided by the defaulting party;
- Suspension of Idaho Power Company transmission reservation privileges; and/or
- Suspension of service in accordance with Section 7.3, Customer Default, of Idaho Power Company's Open Access Transmission Tariff  
[http://www.oatioasis.com/IPCO/IPCOdocs/20070208\\_OATT.pdf](http://www.oatioasis.com/IPCO/IPCOdocs/20070208_OATT.pdf)

## **16.2 Wire Payment Instructions**

For electronic payments to Idaho Power Company for Transmission Service invoices, (please reference your invoice number for each transaction):

Idaho Power Company  
Concentration Account  
Wells Fargo Bank  
ABA# 121000248  
Acct# 4000033514

## **16.3 Customer Inquiries and Disputes**

Answering customer inquiries and resolving discrepancies over transmission charges is an important part of the transmission settlements process. Idaho Power Company will facilitate this process by providing customers with timely and detailed transmission usage information as well as customer support to answer inquiries and investigate differences. Questions regarding your invoice data should be brought to the attention of Idaho Power Grid Operations by e-mailing Pat Monson at [PMonson@idahopower.com](mailto:PMonson@idahopower.com) and Beth Ryan at [Bryan@idahopower.com](mailto:Bryan@idahopower.com) or phoning 208-388-5881 or 208-388-2846.

It is expected that most inquiries or differences regarding transmission settlement data can be answered and/or resolved in less than two business days.

However, customers may formally dispute items or calculations contained in the invoice by providing written notice of dispute to Idaho Power's Grid Operations. All communication concerning disputes will be through the Interchange Operations Leader. Direct all written communication to:

Idaho Power Company  
Grid Operations, Interchange Operations Leader  
1221 W. Idaho Street  
Boise, ID 83704  
Fax 208-388-5504

The notice of dispute should contain the following information:

- (1) Disputing customer;
- (2) Dispute contact person;
- (3) Dispute contact information;
- (4) Operating day in dispute;
- (5) Monthly Invoice account number;
- (6) Time period in dispute;
- (7) Amount in dispute; and
- (8) Reason(s) for the dispute.

The dispute should be submitted to Idaho Power Company by post, e-mail or fax with all available evidence reasonably required to support the claim. If customer elects to send via e-mail, contact Idaho Power Grid Operations at 208-388-5881 to request an e-mail address.

Idaho Power Company will determine if the settlements and billing dispute is complete by verifying that the dispute contains at least the minimum required information to process the dispute. Idaho Power Company will make reasonable attempts to remedy any informational deficiencies by working with the customer.

Customers are expected to submit their notice of dispute to Idaho Power Company in a timely fashion. Idaho Power Company will process disputes in the same order as received.

Idaho Power Company may determine a settlements and billing dispute is granted in whole or in part wherein it will notify the transmission customer of the resolution and will document the basis for resolution. Upon resolution of the dispute, any required adjustment to charges will be processed.

Idaho Power Company will make all reasonable attempts to resolve disputes relating to monthly invoices within ten business days after receipt. For settlements and billing disputes requiring complex research or additional time for resolution, and late disputes that can be reasonably processed, Idaho Power Company will notify the transmission customer of the length of time expected to research and resolve.

If the customer is still not satisfied with the outcome of a settlements and billing dispute, the transmission customer may proceed to Dispute Resolution Procedures as contained in

#### **16.4 Calculation of Imbalance Charges (OATT Schedule 4 and 10)**

Idaho Power will calculate energy imbalance referenced in section (i) by applying the applicable HL/LL rate to each hour. The monthly financial net for section (i) is then netted with each deviation band, sections (ii) & (iii) to determine the total financial settlement amount owed to the Transmission Provider.

Transmission Customers with load less than 1MW are not subject to energy imbalance charges, however; their cumulative imbalance net must pass through zero each month.

The date and times of spill conditions as referenced in the tariff will be provided by the Idaho Power Merchant to the Idaho Power Grid Operations After-the-Fact personnel by the close of the first business day of the month.

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#### **Version Control Information**

Version Number: 2

Effective Date: 9-17-2007

#### **Version History**

Version	Date	Description
2	9-17-2007	Section 16.4 Entire rewrite of this section including adding the load less than 1MW exclusion.
1	9-7-2007	Section 16.4 Added OATT Schedule 4 and 10 deviation calculation "Netting" methodology.
0	7-13-2007	Initial Version Release