August 8, 2016

GMP Schedule 20-A Offer Price Issue:

GMP’s Schedule 20-A rates for all service types are recalculated annually and posted on GMP’s OASIS offering page, effective June 1.   Due to a technical issue associated with the June 1, 2016 posting, from June 1 through June 22, 2016, some prices for Hourly Non-Firm On-Peak service that were bid lower than the currently effective offer price for the service were accepted inadvertently by the system, while bids from other customers for similar on-peak hours were only accepted based on the correct price.  The problem was thought to have been resolved, but the issue continued to appear the few times that a customer submitted reservation requests with the same incorrect characteristics. Subsequent efforts by the software company to prepare a solution have been tested in the development system, and appear to be resolved. GMP will adjust the billings for adversely-affected customers to reflect comparable treatment for any of the same hours in which customers were affected.