

ENTERGY SERVICES, INC.
FEDERAL ENERGY REGULATORY COMMISSION
2017 Attachment O Annual Rate Update

Response of: Entergy Services, Inc.
to the First Set of Data Requests
of Requesting Party: East Texas Electric
Corporative

Filed: 8/28/17

Question No.: ETEC 1-20

Part No.:

Addendum:

Question:

In reference to ETI's 2016 FERC Form 1 page 323, line 184, Account 923 – Outside Services Employed, please explain and provide supporting documentation for the increase of approximately \$4.9 million, or 43%, above the 2015 expense. Also, please provide a detailed tabulation of every entry booked to this account during 2016, including name, description of cost item and amount.

Response:

The increase in Account 923 is primarily due to a continuous improvement project that began in 2016 and an increase in IT software costs. The accounting entries for Account 923 for 2016 are attached.

Source Resource	Activity Code	2015	2016	Variance
249 - Other Outside Contract Service	PECI - Perform Entergy Continuous Imp	4,036	1,808,030	1,803,994
256 - Computer Software Acquisitions	DSGN - Perform It System Design		129,285	129,285
256 - Computer Software Acquisitions	ISMT - Perform It System Maint	10,334	842,689	832,355
256 - Computer Software Acquisitions	MSOR - Manage Sourcing Process		40,020	40,020
256 - Computer Software Acquisitions	PITS - Provide Information Tech Secur	2,768	31,027	28,260
249 - Other Outside Contract Service	ISMT - Perform It System Maint	(17,389)	198,764	216,153
249 - Other Outside Contract Service	PMAN - Provide It Project Management	(607,986)	43,900	651,887
		(608,238)	3,093,715	3,701,954