ENTERGY SERVICES, INC.
FEDERAL ENERGY REGULATORY COMMISSION
2015 Attachment O Annual Rate Update

Response of: Entergy Services, Inc.
to the Second Set of Data Requests
of Requesting Party: Arkansas Electric
Cooperative Corporation

Filed: 3/23/16

Question No.: AECC 2-4 Part No.: Addendum:

Question:

With reference to the attachment provided in Entergy's response to AECC 1-7, column E labeled as "Project Desc", please provide a detailed description of the nature of the following categories of expenses which were booked to Account 566 during 2014 (descriptions below are as shown in column E of the attachment):

a. Dist Oper Appl O&M-Engr Anal Tool

b. Distribution Management Systems Sup

c. OIT Decommissioning

d. MGR GEN & ADMIN - DISTR SYSTEM SUPP

e. SPO OIT Decommissioning

f. FOSSIL INFORMATION TECHNOLOGY – FIT

g. IT Nuclear South Support

h. FACILITIES SVCS - DISTRIBUTION (NON

i. REGULATED RETAIL SYSTEMS - O&M

Response:

a. Dist Oper Appl O&M-Engr Anal Tool

This project is required to maintain the current portfolio of Engineering Analysis Tools. The project includes: new user set up, user problem investigation, version upgrades, ad hoc reports, emergency response to system problems, and reports generated upon user request.

b. Distribution Management Systems Sup

This project will manage and capture costs related to the Distribution Management Systems (DMS). The DMS system monitors, manages and controls the distribution network and field devices.

c. OIT Decommissioning

This project will manage and capture costs to identify, plan, and implement asset decommissioning related to the EMS consolidation efforts. The costs include recovery, development, implementation, support work management clean up and process improvements within the Energy Delivery business unit.

d. MGR GEN & ADMIN - DISTR SYSTEM SUPP

The primary product or deliverable of this Project Code is a well manager work force and accountability of the day to day operations.

e. SPO OIT Decommissioning

This project will manage and capture costs to identify, plan, and implement asset decommissioning related to the EMS (Energy Management System) consolidation efforts. The costs include recovery, development, implementation, support work management clean up and process improvements within the SPO business unit.

f. FOSSIL INFORMATION TECHNOLOGY – FIT

The overall purpose of this project is to capture and manage costs associated with providing dedicated systems consultation, application support, business needs analysis, developing and maintaining IT customer relationships, small application programming, and project management services related to automation needs in the Entergy Fossil Production business unit. This project is necessary to produce the proper cost distribution for the expertise utilized by the business unit responsible for fossil production units at each legal entity.

g. IT Nuclear South Support

The overall purpose of this project is to capture and manage costs associated with support services provided by and for the IT Nuclear south team.

h. FACILITIES SVCS - DISTRIBUTION (NON

Facilities Services (Real Estate, Building Operations, and Building Services) rendered to Distribution functions (Non-ESI).

i. REGULATED RETAIL SYSTEMS - O&M

The overall purpose of this project is to capture and manage cost associated with this project and is required to maintain the current portfolio of Regulated Retail applications including Marketing Aggregation Tagging (MATS), Marketing Data Repository (MDR), Marketing Service Contracts (SCMS), UNITRAC, C&I Web site, Retail Data Warehouse and includes SAIC maintainer fees, software license and maintenance fees as necessary.