

**Duke Energy Carolinas
Independent Entity
TSR Study Performance Metrics**

	Metric		4Q 2009	
	ID	Description	Affiliates	Non-Affiliates
SIS Agreement Processing	1A	New SIS Agreements Delivered	0	0
	1B	New SIS Agreements Delivered >30 Days	0	0
	1C	Ave Days Request Submittal to Change in Status	n/a	n/a
	1D	Ave Days Request Submittal to Delivery of SIS Agreement	n/a	n/a
	1E	New SIS Agreements Executed	0	0
SIS Processing	2A	Studies Completed	0	0
	2B	Studies Completed >60 days	0	0
	2C	Ave Days from Executed SIS Agreement to Study given to Customer	n/a	n/a
	2D	Ave Cost of Study	n/a	n/a
SIS Withdraw	3A	Requests Withdrawn	0	0
	3B	Requests Withdrawn > 60 Days	0	0
	3C	Ave Days from Executed SIS Agreement to Withdrawn	n/a	n/a
Customer Delays	4	Ave Days Study was Delayed by Customer	0	0
FS Agreement Processing	5A	New FS Agreements Delivered	0	0
	5B	New FS Agreements Delivered >30 Days	0	0
	5C	Ave Days Completion SIS to Delivery of FS Agreement	n/a	n/a
	5D	New FS Agreements Executed	0	0
FS Processing	6A	Studies Completed	0	0
	6B	Studies Completed >60 days	0	0
	6C	Ave Days from Executed FS Agreement to Study given to Customer	n/a	n/a
	6D	Ave Cost of Study	n/a	n/a
	6E	Ave Cost of Upgrades	n/a	n/a
FS Withdrawn	7A	Requests Withdrawn	0	0
	7B	Requests Withdrawn > 60 Days	0	0
	7C	Ave Days From Executed FS Agreement to Withdrawn	n/a	n/a
Customer Delays	8	Ave Days Study Was Delayed by Customer	n/a	n/a

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Notes:

- 1A** Number of new System Impact Study Agreements delivered to transmission customer
- 1B** Number of new System Impact Study Agreements delivered to transmission customer more than 30 days
- 1C** Average time (days) from request submittal to change in request status

- 1D** Average time (days) from request submittal to delivery of
- 1E** Number of new System Impact Study Agreements executed
- 2A** Number of System Impact Studies completed
- 2B** Number of System Impact Studies completed more than
- 2C** Average time (days) from receipt of executed System
- 2D** Average cost of System Impact Studies completed during the period
- 3A** Number of requests withdrawn from the System Impact Study queue
- 3B** Number of System Impact Studies withdrawn more than
- 3C** Average time (days) from receipt of executed System
- 4** For all System Impact Studies completed more than 60
- 5A** Number of new Facilities Study Agreements delivered to transmission customers
- 5B** Number of new Facilities Study Agreements delivered to transmission customers more than 30 days after the
- 5C** Average time (days) from completion of System Impact Study to delivery of Facilities Study Agreement

- 5D** Number of new Facilities Study Agreements executed

- 6A** Number of Facilities Studies completed
- 6B** Number of Facilities Studies completed more than 60 days after receipt of executed Facilities Study Agreement
- 6C** Average time (days) from receipt of executed Facilities Study Agreement to date when completed Facilities Study made available to the transmission customer

- 6D** Average cost of Facilities Studies completed during the period
- 6E** Average cost of recommended upgrades for Facilities Studies completed during the period
- 7A** Number of requests withdrawn from the Facilities Study queue
- 7B** Number of Facilities Studies withdrawn more than 60 days after receipt of executed Facilities Study Agreement
- 7C** Average time (days) from executed Facilities Study Agreement to date when request was withdrawn from Facilities Study queue.
- 8** For all Facilities Studies completed more than 60 days after receipt of executed Facilities Study Agreement, average number of days study was delayed due to transmission customer's actions (e.g., delays in providing needed data)