Duke Energy Carolinas
Independent Entity
TSR Study Performance Metrics

	Metric		3Q 2010	
	ID	**Description**	**Affiliates**	**Non-Affiliates**
SIS Agreement Processing	1A	New SIS Agreements Delivered	0	0
	1B	New SIS Agreements Delivered >30 Days	0	0
	1C	Ave Days Request Submittal to Change in Status	n/a	n/a
	1D	Ave Days Request Submittal to Delivery of SIS Agreement	n/a	n/a
	1E	New SIS Agreements Executed	0	0
SIS Processing	2A	Studies Completed	0	0
	2B	Studies Completed >60 days	0	0
	2C	Ave Days from Executed SIS Agreement to Study given to Customer	n/a	n/a
	2D	Ave Cost of Study	n/a	n/a
SIS Withdraw	3A	Requests Withdrawn	0	0
	3B	Requests Withdrawn > 60 Days	0	0
	3C	Ave Days from Executed SIS Agreement to Withdrawn	n/a	n/a
Customer Delays	4	Ave Days Study was Delayed by Customer	0	0
FS Agreement Processing	5A	New FS Agreements Delivered	0	0
	5B	New FS Agreements Delivered >30 Days	0	0
	5C	Ave Days Completion SIS to Delivery of FS Agreement	n/a	n/a
	5D	New FS Agreements Executed	0	0
FS Processing	6A	Studies Completed	0	0
	6B	Studies Completed >60 days	0	0
	6C	Ave Days from Executed FS Agreement to Study given to Customer	n/a	n/a
	6D	Ave Cost of Study	n/a	n/a
	6E	Ave Cost of Upgrades	n/a	n/a
FS Withdrawn	7A	Requests Withdrawn	0	0
	7B	Requests Withdrawn > 60 Days	0	0
	7C	Ave Days From Executed FS Agreement to Withdrawn	n/a	n/a
Customer Delays	8	Ave Days Study Was Delayed by Customer	n/a	n/a

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Notes:

1A	Number of new System Impact Study Agreements delivered to transmission customer
1B	Number of new System Impact Study Agreements delivered to transmission customer more than 30 days
1C	Average time (days) from request submittal to change in request status
1D	Average time (days) from request submittal to delivery of
1E	Number of new System Impact Study Agreements executed
2A	Number of System Impact Studies completed
2B	Number of System Impact Studies completed more than
2C	Average time (days) from receipt of executed System
2D	Average cost of System Impact Studies completed during the period
3A	Number of requests withdrawn from the System Impact Study queue
3B	Number of System Impact Studies withdrawn more than
3C	Average time (days) from receipt of executed System
4	For all System Impact Studies completed more than 60
5A	Number of new Facilities Study Agreements delivered to transmission customers
5B	Number of new Facilities Study Agreements delivered to transmission customers more than 30 days after the
5C	Average time (days) from completion of System Impact Study to delivery of Facilities Study Agreement
5D	Number of new Facilities Study Agreements executed
6A	Number of Facilities Studies completed
6B	Number of Facilities Studies completed more than 60 days after receipt of executed Facilities Study Agreement
6C	Average time (days) from receipt of executed Facilities Study Agreement to date when completed Facilities Study made available to the transmission customer
6D	Average cost of Facilities Studies completed during the period
6E	Average cost of recommended upgrades for Facilities Studies completed during the period
7A	Number of requests withdrawn from the Facilities Study queue
7B	Number of Facilities Studies withdrawn more than 60 days after receipt of executed Facilities Study Agreement
7C	Average time (days) from executed Facilities Study Agreement to date when request was withdrawn from Facilities Study queue.
8	For all Facilities Studies completed more than 60 days after receipt of executed Facilities Study Agreement, average number of days study was delayed due to transmission customer's actions (e.g., delays in providing needed data)