

**Study Performance Metric
Third Quarter 2008**

**Initial Request to Executed System Impact Study Agreements
pursuant to sections 17.5, 19.1, and 32.1 of the pro-forma OATT**

| | Number of New SIS Agreements | Number of agreements issued after 30 day submission | Average time (days) from submittal to change in status | Average time (days) from submittal to delivery of SIS agreement | Number of New SIS agreements executed |
|-----------------------|------------------------------|---|--|---|---------------------------------------|
| Affiliate Request | 1 | 0 | 0 | 1 | 1 |
| Non-Affiliate Request | 3 | 0 | 0 | 4 | 3 |

**System Impact Study processing time
pursuant to sections 19.3 and 32.3 of the pro-forma OATT**

| | Number of SIS complete | Number of SIS complete after more than 60 days after execution of SIS agreement | Average number of days study was delayed due to customer action for late | Average time (days) from execution of agreement to issuing complete study | Average cost of system impact studies completed during period |
|-----------------------|------------------------|---|--|---|---|
| Affiliate Request | 1 | 0 | 0 | 60 | \$329.93 |
| Non-Affiliate Request | 3 | 0 | 0 | 60 | \$1,536.20 |

Service requests withdrawn from system impact study queue

| | Number of SIS request withdrawn from queue | Number of SIS withdrawn more than 60 days after receipt of executed SIS agreement | Average time (days) from receipt of executed SIS agreement to date withdrawn |
|-----------------------|--|---|--|
| Affiliate Request | 0 | 0 | 0 |
| Non-Affiliate Request | 1 | 1 | 75 |

**Facilities Study request process time
pursuant to sections 19.4 and 32.4 of the pro-forma OATT**

| | Number of New Facilities Study Agreements | Number of new facilities agreements issued after 30 day submission of completed SIS | Average time (days) from completion of system impact study to delivery of facilities study agreement | Number of New facilities study agreements executed |
|-----------------------|---|---|--|--|
| Affiliate Request | 0 | 0 | 0 | 0 |
| Non-Affiliate Request | 0 | 0 | 0 | 0 |

**Facilities Study processing time
pursuant to sections 19.4 and 32.4 of the pro-forma OATT**

| | Number of facilities studies complete | Number of facilities studies complete after more than 60 days after execution of FS agreement | Average number of days study was delayed due to customer action for late | Average time (days) from execution of agreement to issuing complete study | Average cost of facilities studies completed during period | Average cost of recommended upgrades |
|-----------------------|---------------------------------------|---|--|---|--|--------------------------------------|
| Affiliate Request | 0 | 0 | 0 | 0 | \$0.00 | \$0 |
| Non-Affiliate Request | 0 | 0 | 0 | 0 | 0 | 0 |

Service requests withdrawn from facilities study queue

| | Number of facilities study request withdrawn from queue | Number of FS withdrawn more than 60 days after receipt of executed FS agreement | Average time (days) from receipt of executed FS agreement to date withdrawn |
|-----------------------|---|---|---|
| Affiliate Request | 0 | 0 | 0 |
| Non-Affiliate Request | 0 | 0 | 0 |

NOTE: For purposes of this Study Metric and other reporting requirement for the OASIS as specified in the OATT, Cleco Power Transmission will treat Cleco Power Energy Operations (NERC acronym CPWR) as an affiliate. Cleco Power Energy Operations is the retail side of Cleco Power and is responsible for serving Cleco Native Load customers. Cleco Power Wholesale Merchant Services (CPWM) is currently the only Transmission Customer which is also an Affiliate as defined by the Standards of Conduct.