

BHBE Quarterly Study Metrics for Transmission Service

	4th Quarter 2007		1st Quarter 2008	
	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate
SYSTEM IMPACT STUDY METRICS				
Process time from initial service request to offer of System Impact Study Agreement pursuant to Sections 17, 19 and 32 of the pro forma OATT				
Number of new SIS agreements delivered to transmission customers	0	0	0	0
Number of new SIS agreements delivered to transmission customers more than 30 days after transmission customers submitted request	0	0	0	0
Average time (days) from request submission to change in request status	0	0	0	0
Average time (days) from request submission to delivery of SIS agreement	0	0	0	0
Number of new SIS agreements executed	0	0	0	0
System impact study processing time				
Number of transmission SIS's completed	0	0	0	0
Number of transmission SIS's completed more than 60 days after receipt of executed SIS agreement	0	0	0	0
Average time (days) from receipt of executed SIS agreement to date completed SIS made available to customer	0	0	0	0
Average cost of SIS's completed during the period	0	0	0	0
Service requests withdrawn from system impact study queue				
Number of requests withdrawn from SIS queue	0	0	0	0
Number of SIS's withdrawn more than 60 days after receipt of executed SIS agreement	0	0	0	0
Average time (days) from receipt of executed SIS agreement to date when request was withdrawn from SIS queue	0	0	0	0
For all SIS's completed more than 60 days after receipt of executed SIS agreement, average number of days study was delayed due to customer's actions	0	0	0	0

	4th Quarter 2007		1st Quarter 2008	
	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate
FACILITIES STUDY METRICS				
Process time from completed system impact study to offer of facilities study pursuant to Sections 19 and 32 of the pro forma OATT				
Number of new FS agreements delivered to transmission customers	0	0	0	0
Number of new FS agreements delivered to transmission customers more than 30 days after completion of SIS	0	0	0	0
Average time (days) from completion of SIS to delivery of FS agreement	0	0	0	0
Number of new FS agreements executed	0	0	0	0
Facilities study processing time				
Number of new FS's completed	0	0	0	0
Number of new FS's completed more than 60 days after receipt of executed FS agreement	0	0	0	0
Average time (days) from receipt of executed FS agreement to date when completed FS made available to transmission customer	0	0	0	0
Average cost of FS's completed during the period	0	0	0	0
Average cost of recommended upgrades for FS's completed during the period	0	0	0	0
Service requests withdrawn from facilities study queue				
Number of requests withdrawn from FS queue	0	0	0	0
Number of FS's withdrawn more than 60 days after receipt of executed FS agreement	0	0	0	0
Average time (days) from receipt of executed FS agreement to date when request was withdrawn from FS queue	0	0	0	0
For all FS's completed more than 60 days after receipt of executed FS agreement, average number of days study was delayed due to customer's actions	0	0	0	0

* Metrics based on requests received after July 13, 2007
Terms - System Impact Study (SIS), Facilities Study (FS)