# Transmission Service Request Study Metrics (Network)

| | 2014 Quarter 4 | | |
|---|---|---|---|
| | Non-Affiliates | | Affiliates |
| **Process Time: Initial Request to SIS Agreement Offer** | | | |
| # of new SIS agreements delivered | 0 | | 0 |
| # of new SIS agreements delivered more than 30 days after request submittal | 0 | | 0 |
| Average # of days from request submittal to status change | N/A | | N/A |
| Average # of days from request submittal to SIS agreement offer | N/A | | N/A |
| # of new SIS agreements executed | 0 | | 0 |
| **Process Time: SIS Processing** | | | |
| # of SIS completed | 0 | | 0 |
| # of SIS completed more than 60 days after executed SIS agreement | 0 | | 0 |
| Average # of days from executed SIS agreement to SIS results given to customer | N/A | | N/A |
| Average cost of SIS completed | N/A | | N/A |
| **Withdrawn Requests: SIS** | | | |
| # of requests withdrawn during SIS | 0 | | 0 |
| # of requests withdrawn more than 60 days after executed SIS agreement | 0 | | 0 |
| Average # of days from executed SIS agreement to withdrawal request | N/A | | N/A |
| **Customer Caused Delays: SIS** | | | |
| Average # of days SIS delayed by customer actions for SIS exceeding 60 days from executed SIS agreement | N/A | | N/A |
| **Process Time: SIS Completion to FS Agreement Offer** | | | |
| # of new FS agreements delivered | 0 | | 0 |
| # of new FS agreements delivered more than 30 days after SIS completion | 0 | | 0 |
| Average # of days from SIS completion to FS agreement offer | N/A | | N/A |
| # of new FS agreements executed | 0 | | 0 |
| **Process Time: FS Processing** | | | |
| # of FS completed | 0 | | 0 |
| # of FS completed more than 60 days after executed FS agreement | 0 | | 0 |
| Average # of days from executed FS agreement to FS results given to customer | N/A | | N/A |
| Average cost of FS completed | N/A | | N/A |
| Average cost of FS recommended upgrades | N/A | | N/A |
| **Withdrawn Requests: FS** | | | |
| # of requests withdrawn during FS | 0 | | 0 |
| # of requests withdrawn more than 60 days after executed FS agreement | 0 | | 0 |
| Average # of days from executed FS agreement to withdrawal request | N/A | | N/A |
| **Customer Caused Delays: FS** | | | |
| Average # of days FS delayed by customer actions for FS exceeding 60 days from executed FS agreement | 0 | | 0 |
| UPDATE DATES | 12/31/2014 | | 12/31/2014 |

# Transmission Service Request Study Metrics (Pt.-Pt.)

| | 2014 Quarter 4 | | |
|---|---|---|---|
| | Non-Affiliates | | Affiliates |
| **Process Time: Initial Request to SIS Agreement Offer** | | | |
| # of new SIS agreements delivered | 0 | | 0 |
| # of new SIS agreements delivered more than 30 days after request submittal | 0 | | 0 |
| Average # of days from request submittal to status change | N/A | | N/A |
| Average # of days from request submittal to SIS agreement offer | N/A | | N/A |
| # of new SIS agreements executed | 0 | | 0 |
| **Process Time: SIS Processing** | | | |
| # of SIS completed | 0 | | 0 |
| # of SIS completed more than 60 days after executed SIS agreement | 0 | | 0 |
| Average # of days from executed SIS agreement to SIS results given to customer | N/A | | N/A |
| Average cost of SIS completed | N/A | | N/A |
| **Withdrawn Requests: SIS** | | | |
| # of requests withdrawn during SIS | 0 | | 0 |
| # of requests withdrawn more than 60 days after executed SIS agreement | 0 | | 0 |
| Average # of days from executed SIS agreement to withdrawal request | N/A | | N/A |
| **Customer Caused Delays: SIS** | | | |
| Average # of days SIS delayed by customer actions for SIS exceeding 60 days from executed SIS agreement | N/A | | N/A |
| **Process Time: SIS Completion to FS Agreement Offer** | | | |
| # of new FS agreements delivered | 0 | | 0 |
| # of new FS agreements delivered more than 30 days after SIS completion | 0 | | 0 |
| Average # of days from SIS completion to FS agreement offer | N/A | | N/A |
| # of new FS agreements executed | 0 | | 0 |
| **Process Time: FS Processing** | | | |
| # of FS completed | 0 | | 0 |
| # of FS completed more than 60 days after executed FS agreement | 0 | | 0 |
| Average # of days from executed FS agreement to FS results given to customer | N/A | | N/A |
| Average cost of FS completed | N/A | | N/A |
| Average cost of FS recommended upgrades | N/A | | N/A |
| **Withdrawn Requests: FS** | | | |
| # of requests withdrawn during FS | 0 | | 0 |
| # of requests withdrawn more than 60 days after executed FS agreement | 0 | | 0 |
| Average # of days from executed FS agreement to withdrawal request | N/A | | N/A |
| **Customer Caused Delays: FS** | | | |
| Average # of days FS delayed by customer actions for FS exceeding 60 days from executed FS agreement | 0 | | 0 |
| UPDATE DATES | 12/31/2014 | | 12/31/2014 |