



Quarterly Study Metrics for Transmission Service<sup>1</sup>

SYSTEM IMPACT STUDY METRICS	1st Quarter 2008		2nd Quarter 2008		3rd Quarter 2008		4th Quarter 2008	
	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate
<b>Process time from initial service request to offer of system impact study agreement pursuant to sections 17.5, 19.1 and 32.1 of the pro forma OATT</b>								
Number of new SIS agreements delivered to transmission customers	0	2	0	0	0	0	0	0
Number of new SIS agreements delivered to transmission customers more than 30 days after transmission customers submitted request	0	0	0	0	0	0	0	0
Average time (days) from request submission <sup>2</sup> to change in request status	0	1	0	0	0	0	0	0
Average time (days) from request submission <sup>2</sup> to delivery of SIS agreement	0	29	0	0	0	0	0	0
Number of new SIS agreements executed	0	0	0	0	0	0	0	0
<b>System impact study processing time pursuant to sections 19.3 and 32.3 of the pro forma OATT</b>								
Number of transmission SIS's completed	0	0	0	0	0	2	0	0
Number of transmission SIS's completed more than 60 days after receipt of executed SIS agreement or mutually agreed upon start date	0	0	0	0	0	0	0	0
Average time (days) from receipt of executed SIS agreement to date completed SIS made available to customer	0	0	0	0	0	58	0	0
Average cost of SIS's completed during the period	NA	NA	NA	NA	0	\$8698.47 <sup>3</sup>	0	0
<b>Service requests withdrawn from system impact study queue</b>								
Number of requests withdrawn from SIS queue	0	0	0	0	0	0	0	0
Number of SIS's withdrawn more than 60 days after receipt of executed SIS agreement	0	0	0	0	0	0	0	0
Average time (days) from receipt of executed SIS agreement to date when request was withdrawn from SIS queue	0	0	0	0	0	0	0	0
<b>For all SIS's completed more than 60 days after receipt of executed SIS agreement, average number of days study was delayed due to customer's actions</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

FACILITIES STUDY METRICS	1st Quarter 2008		2nd Quarter 2008		3rd Quarter 2008		4th Quarter 2008	
	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate
<b>Process time from completed system impact study to offer of facilities study pursuant to sections 19.4 and 32.4 of the pro forma OATT</b>								
Number of new FS agreements delivered to transmission customers	0	0	0	0	0	0	0	2
Number of new FS agreements delivered to transmission customers more than 30 days after completion of SIS	0	0	0	0	0	0	0	0
Average time (days) from completion of SIS to delivery of FS agreement	0	0	0	0	0	0	0	30
Number of new FS agreements executed	0	0	0	0	0	0	0	0
<b>Facilities study processing time pursuant to sections 19.4 and 32.4</b>								
Number of new FS's completed	0	0	0	0	0	0	0	0
Number of new FS's completed more than 60 days after receipt of executed FS	0	0	0	0	0	0	0	0
Average time (days) from receipt of executed FS agreement to date when completed FS made available to transmission customer	0	0	0	0	0	0	0	0
Average cost of FS completed during the period	NA	NA	NA	NA	NA	NA	NA	NA
Average cost of recommended upgrades for FS's completed during the period	NA	NA	NA	NA	NA	NA	NA	NA
<b>Service requests withdrawn from facilities study queue</b>								
Number of requests withdrawn from FS queue	0	0	0	0	0	0	0	2 <sup>4</sup>
Number of FS withdrawn more than 60 days after receipt of executed FS agreement	0	0	0	0	0	0	0	0
Average time (days) from receipt of executed FS agreement to date when request was withdrawn from FS queue	0	0	0	0	0	0	0	0
<b>For all FS's completed more than 60 days after receipt of executed FS agreement, average number of days study was delayed due to customers actions</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

<b>Date metrics were posted to OASIS</b>	<b>4/11/2008</b>	<b>7/7/2008</b>	<b>10/7/2008</b>	<b>1/13/2009</b>
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System Impact Study (SIS), Facilities Study (FS)

\* 3rd quarter 2007 metrics based on requests received after July 13th, 2007

<sup>1</sup> Transmission Service includes Point-To-Point and Network Intergration Transmission Service, and does not include service under a native load policy

<sup>2</sup> Avista defines the request submission date as the date a completed application is received, including applicable deposit (not the OASIS submission date)

<sup>3</sup> Estimated average cost, to be updated once final cost calculation has been completed

<sup>4</sup> Withdrawn prior to execution of the Facilities Study Agreement

Last Update - 1/12/09 (KLD)